



Dear Valued Guest,

First and foremost, we thank you for your understanding and patience while being placed on restriction of movement. During these unprecedented times, we understand how travel and relocation can be overwhelming. Our goal has been and always will be, that each one of our guests feel welcomed. Below are guidelines while on ROM status.

1. Restriction of Movement is a general DoD term referring to the limitation of personal liberty for the purpose of ensuring health, safety and welfare. ROM is inclusive of quarantine and isolation.
2. Applicability of ROM applies to all service members and families, who in the last 14 days have either been in an area with ongoing spread of COVID-19 as defined as CDC designated level 2 or 3 countries, or by installation order have been ordered to ROM.
3. ROM personnel shall be directed to remain in their rooms for 14 days ROM from the day of arrival. When in ROM, personnel shall avoid congregate settings, limit close contact with people and pets and other animals to the greatest extent possible.
4. Per the CDC, close contact is defined as being within approximately 6 feet (2 meters) and the threshold is 10 minutes.
5. Temporary Lodging cleaning services to the room will be suspended during ROM status. We will have linen, towels, and amenities delivered to your room upon request. We ask that you contact the front desk before you leave dirty linen and trash in the hallway for collection. Basic cleaning supplies can be delivered to your room for personal use.
6. ROM guests must remain in their rooms with the exception of brief trips to utilize designated smoking area, walking in the immediate vicinity of the building (usually within a 100 feet), and limiting close contact with others.
7. Personnel assigned ROM may exit quarters to access laundry facilities, outdoor exercise, and designated smoking areas. Our in-house gym, playroom, gaming rooms, lobby, and business center are not authorized areas. We ask that if you utilize our laundry facilities from 0700-1700/ 7 days a week. When you are finished, please contact the front desk, so we may send a member of our housekeeping team to sanitize the area for other guest use.
8. Use of our DVD's is allowed. We ask that you do not replace the DVD's to the shelves that you contact the front desk and we will pick them up for sanitation.
9. If you would like to purchase from our retail area in the lobby, we ask that you contact the front desk, we will charge the items to your room, and a member of the front desk team will deliver the items to your room.
10. We have limited games, coloring books and other toys free of charge for your use. Please contact the front desk for delivery
11. Food delivery options are available to the Inn and information can be obtained by dialing "0" to speak with a guest service associate.

We acknowledge that this is not "normal operating standards" and given the current global situation, we appreciate your understanding. A hotel team member is onsite 24/7 and can be reached by dialing "0" from your guest room phone. We hope to make your stay as comfortable as possible given these uncertain times. Please do not hesitate to reach out to should you have any concerns or questions.

Thank you,

MCCS Okinawa Lodging Management